JVS IMPORT EXPORT
Terms & Conditions

Website, Enquiries & International Trade Terms

Company: JVS Import Export
Business: International trading and supply of fasteners and related hardware
Location: Chhatrapati Sambhajinagar, Maharashtra, India
Effective date: 14 August 2026

1. About JVS and scope

These Website Terms and Conditions (“Terms”) govern access to and use of the JVS Import Export website and provide general terms for enquiries and business interactions conducted through the website.

JVS Import Export is engaged in international trading and supply of fasteners and related hardware, including nuts, bolts, screws, wire nails, cut nails and associated products. JVS may source products from third-party manufacturers and suppliers and may coordinate international logistics and trade documentation.

These website Terms do not automatically replace a signed sales contract, purchase order, quotation, proforma invoice or other transaction-specific document. If there is a conflict, the transaction-specific written agreement will prevail for that transaction.

2. Business-to-business nature

Unless expressly stated otherwise, JVS products and services are offered primarily for commercial and business use. Buyers are responsible for providing accurate company, delivery, tax, customs and trade information and for ensuring that their intended purchase and use complies with applicable law.

3. Product information and quotations

Product descriptions, photographs, dimensions, grades, standards, coatings, packaging, availability, lead times and other website information are provided for general information and may change without notice. A quotation is subject to confirmation by JVS and does not constitute an unconditional acceptance of an order.

Specifications, tolerances, quantities, packaging, quality standards, inspection requirements, price, currency, delivery term, destination and other commercial conditions should be confirmed in the applicable quotation/proforma invoice or sales contract.

4. Orders and acceptance

An order becomes binding only when accepted by JVS in writing or otherwise confirmed in the applicable transaction document. JVS may decline or condition an order due to product availability, credit status, regulatory restrictions, sanctions/export-control concerns, supplier availability, logistics constraints, pricing errors or other legitimate commercial or legal reasons.

5. Prices, currency, taxes and charges

Prices are those stated in the applicable quotation or transaction document. Unless expressly included, prices may exclude GST, customs duties, import taxes, port/terminal charges, demurrage, storage, inspection, insurance, bank charges, destination charges and other government or third-party costs.

Taxes and duties are allocated according to the applicable transaction documents and agreed Incoterm. Any tax treatment shown on the website is for general information and does not override applicable law or the invoice.

6. Payment

Payment terms are those stated in the quotation, proforma invoice or sales contract. JVS may require advance payment, a deposit, letter of credit, documentary collection, bank guarantee, credit terms or another agreed method.

Banking/payment instructions should be verified through an established JVS communication channel. JVS will not be responsible for losses caused by a customer sending funds to an unauthorised account following a fraudulent communication, except to the extent caused by JVS own failure to exercise reasonable care.

7. Delivery and Incoterms

International shipments will use the delivery term stated in the applicable transaction document. Where Incoterms® are incorporated, the parties should specify the named place/port and the version, such as “FOB Mumbai, Incoterms® 2020”.

Delivery dates are estimates unless expressly guaranteed in writing. Delays may arise from manufacturing, inspection, documentation, customs, ports, carriers, weather, government action or other events outside JVS reasonable control.

8. Import/export and customs compliance

All parties must comply with applicable import/export, customs, foreign-exchange, tax, product-safety, labelling, environmental, sanctions and export-control laws in the relevant jurisdictions.

Indian import/export transactions are subject to the Foreign Trade Policy, ITC(HS) classifications and applicable restrictions, prohibitions, licences and conditions.

Each party is responsible for providing accurate information and documents required from it, including product description, classification information, value, origin, end-use and consignee details where applicable. JVS may suspend or refuse a transaction if required compliance information is missing or appears inaccurate.

9. IEC, licences and regulatory approvals

Where required by law, importers/exporters and relevant parties must hold valid registrations, licences, permits and approvals. Indian law provides for the Importer-Exporter Code (IEC) regime.

JVS does not guarantee that a product is permitted in the buyer destination country. The buyer/importer is responsible for verifying destination-country requirements, product approvals, standards, labelling, registration and import permits unless JVS has expressly undertaken that responsibility in writing.

10. Inspection, quality and claims

Where pre-shipment inspection, third-party testing, certificates or samples are agreed, the applicable quotation or sales contract will specify the inspection method, standard and responsibility for costs.

Buyers should inspect goods promptly after delivery and notify JVS in writing of visible shortages, damage or non-conformity within the period stated in the transaction documents, or, if no period is stated, within a reasonable period after discovery.

Claims should include the order/invoice number, product details, quantity affected, photographs or supporting documents where relevant, and a description of the alleged non-conformity. Remedies, if any, will be determined by the applicable transaction agreement and law.

11. Packaging, documents and certificates

Packaging, marking, shipping documents, certificates of origin, inspection certificates, test certificates and other documentation will be provided only to the extent agreed and/or required for the transaction. Documentary requirements should be agreed before order confirmation.

JVS may rely on information and certificates supplied by manufacturers, suppliers, testing agencies, carriers or other third parties and does not represent that a third-party document is accurate beyond reasonable verification undertaken by JVS.

12. Risk, title and insurance

Transfer of risk will be determined by the agreed Incoterm or other written transaction terms. Title/ownership transfer, where relevant, will be governed by the applicable sales contract and payment conditions.

Insurance responsibility will be determined by the agreed Incoterm and transaction terms. Buyers should arrange additional insurance where appropriate.

13. Force majeure

JVS will not be liable for failure or delay caused by events beyond its reasonable control, including natural disasters, epidemics/pandemics, war, terrorism, civil unrest, strikes, port congestion, carrier failure, cyber incidents, government action, sanctions, embargoes, changes in law, customs restrictions, shortages, supplier failure or interruption of utilities/communications.

JVS will use reasonable efforts to mitigate the effects of such events and may extend delivery timelines, suspend performance or cancel affected obligations where commercially or legally necessary.

14. Compliance, sanctions and anti-bribery

JVS expects customers, suppliers and intermediaries to comply with applicable anti-bribery, anti-corruption, sanctions, export-control, anti-money-laundering and customs laws.

JVS may conduct reasonable due diligence and may decline, suspend or terminate a transaction where it reasonably believes performance could violate applicable law, sanctions, export controls, customs requirements or internal compliance standards.

15. Website use and intellectual property

Website content, branding, text, graphics, photographs, layouts, logos and other materials are owned by or licensed to JVS unless otherwise stated. They may not be reproduced, modified, distributed, sold or commercially exploited without prior written permission, except as permitted by law.

Users must not misuse the website, attempt unauthorised access, introduce malicious code, interfere with security, scrape protected content, impersonate another person or use the website for unlawful purposes.

16. Third-party links and services

The website may reference third-party suppliers, carriers, payment providers, logistics services or external websites. JVS is not responsible for the availability, accuracy, security or terms of third-party services unless expressly agreed in writing.

17. Confidentiality

Commercial information exchanged during enquiries and transactions may include pricing, specifications, customer information, supplier information, documents and other confidential information. Each party should protect confidential information received from the other and use it only for the relevant business purpose, subject to disclosures required by law or reasonably necessary for performance of the transaction.

18. Limitation of liability

To the maximum extent permitted by applicable law, JVS will not be liable for indirect, incidental, special, punitive or consequential losses, including loss of profits, business interruption, loss of anticipated savings or loss of business opportunity, arising from website use or a transaction.

Any liability of JVS relating to a particular transaction will be subject to the applicable sales contract and mandatory provisions of law. Nothing in these Terms excludes or limits liability that cannot lawfully be excluded or limited.

19. Indemnity

To the extent permitted by law, a customer or other user will indemnify JVS against losses, claims, penalties, costs and reasonable expenses arising from the user breach of these Terms, inaccurate information/documents supplied by the user, unlawful use of the website, or violation of applicable import/export, customs, sanctions or destination-country requirements attributable to that user.

20. Cancellation and suspension

Cancellation of an order is subject to the applicable quotation, purchase order, proforma invoice or sales contract. Where goods have been specially sourced, manufactured, packed, shipped or otherwise committed for a customer, cancellation charges may apply as agreed in the transaction documents.

JVS may suspend performance where payment is overdue, required documents are missing, compliance concerns arise, or continued performance would be unlawful or commercially unreasonable.

21. Complaints and dispute resolution

Commercial complaints should first be submitted through JVS official website or designated business communication channel with the relevant quotation/order/invoice number and supporting information. The parties should attempt good-faith commercial resolution before commencing formal proceedings.

Unless a transaction-specific agreement provides otherwise, these Terms are governed by the laws of India. Subject to mandatory jurisdictional rules, disputes may be submitted to the competent courts at Chhatrapati Sambhajinagar, Maharashtra, India. For international sales, the parties should expressly agree in the transaction contract on the arbitration mechanism, seat, language and governing law where arbitration is intended.

22. Privacy

Personal information collected through the website or business relationship is handled in accordance with the JVS Privacy Policy. The Privacy Policy should be read together with these Terms.

23. Changes to these Terms

JVS may update these website Terms from time to time. The revised version will be posted with a new effective date. Changes to a confirmed sale/order will not alter previously agreed commercial terms unless the parties agree otherwise in writing.

24. Severability and waiver

If any provision of these Terms is held invalid or unenforceable, the remaining provisions will continue to the extent permitted by law. Failure to enforce a provision does not constitute a permanent waiver of that provision.

25. Important legal note

These Terms are a comprehensive website/business template for an India-based import-export trading company. They are not a substitute for transaction-specific contracts or legal advice. Before publishing, JVS should have an India-qualified lawyer review the final version and confirm the legal entity name, registered office, IEC, GSTIN, payment terms, target countries, product categories, warranty policy, dispute forum, arbitration preference and any sector-specific licences or compliance requirements.